

KAWARIN ENTERPRISE PTE LTD

QUALITY POLICY

It is the policy of Kawarin Enterprise Pte Ltd to emphasize on long term and mutually beneficial relationships with customers and suppliers.

Kawarin Enterprise Pte Ltd is fully committed to excellence in the satisfaction of customer expectation by providing superior quality and cost effective product and service.

Our top management and senior managers is committed to continually improve the quality management system by implementing following principle and practice in accordance with the requirements of ISO 9001:2015. We aims the following best principle and practice to fulfill this commitment.

1. This statement lays foundation of quality improvements for our business and provides a framework for setting and reviewing our quality objectives and targets.
2. Consistently satisfy needs and expectations of interested parties by providing superior quality and cost effective product and service.
3. Commit to continual improvement of the quality management system to ensure continuing suitability and effectiveness by monitoring and measurement the performance of the quality management system.
4. Provide adequate resource to support the operation to ensure superior service and product.
5. To consistently provide product that meets customer and applicable statutory and regulatory requirements to enhance customer satisfaction.
6. Benchmarking quality performance, as perceived by customer satisfaction and confidence by conduct monthly customer satisfaction evaluation.
7. Develop strategic relationships with our vendors in order to maintain a steady flow of raw material and pricing to meet our customers expectation.
8. Maintaining a consistent approach to quality by regular monitor employee competent through training and skills development as require.

The Managing Director has ultimate responsibility for the implementation of the Quality Policy within the Business and will review the Policy annually as a minimum or as when is needed.

This policy shall be made available to all interested parties in desiring to know and understand our commitment to our Quality Management System.



Mr. Lin Li Hao
(Managing Director)



Mr. Hiroyuki Shina
(Deputy Managing Director)